Middleware Inc
Integration experts

Testimonial

꜀ **T-Mobile**

"They did a great job and I
would highly recommend them. If the
opportunity arose, I would not hesitate to have
Mi consultants on my project. They provided great
service to our client and represented our firm well." April 6, 2011

Top qualities:
Great Results, Expert, Good Value hired MI Consultant as a IT Consultant in 2011 "I
had a chance to work with MI Consultant on couple of Oracle SOA projects and they have
been outstanding in project delivery and details. In my opinion, best blend of technology,
business and management skills are MI Consultant's core strengths. They are an excellent and
have clear great project vision. MI Consultant's are pleasure to work with. They always stayed on
top of projects and has delivered with care and on time." April 5, 2011

• Pre-build and Custom Integration Solutions
• Flagship integration Tools and Products
• Consulting and Augmentation -Onsite/Offshore/On-Call

Office :
• NJ   1255 ꜀ Marigold Street ꜀ North Brunswick ꜀ NJ-08902
• NY15W ꜀ 47th Street ꜀ New York ꜀ NY ꜀ 10036
꜀ India 10 ꜀ Ayyavoo naidu colony ꜀ Aminjikarai ꜀ Chennai

"We Deliver High Quality and Low Cost
Product and Services for Middleware Industry"

Middleware Inc

Middleware Inc

"God does not care about our mathematical difficulties. He integrates empirically"

--Albert Einstein

Mi is well-established in the middleware and software integration industry. We have delivered products and services to businesses, small and large, globally since 2007. We strive to be a leader in the global IT services industry, working with a wide range of middleware, alongside providing software integration and package application services.

At Mi we match middleware to the client's unique needs and requirements. Via our portfolio of middleware solutions we can integrate a wide combination of platforms. Most importantly, it's all backed by our consultancy, managed services, and passionate support.

We are proud of our pre-packaged software solutions that help make your integration journey as smooth as possible.

Mi360: Enterprise cloud automation and migration product

Mi20: Middleware implementation tool with prebuild solutions

Mi10: vAgentless AI based SIEM for cloud and beyond

⇆ Mission Statement

At Middleware Inc (MI), we strive to be leader in the global IT services industry, by providing world-class Services for Middleware Implementations, Software integration and Packaged Application Services.

⇆ Vision:

Our vision is to make the world a prosperous and productive place for everyone by providing quality information.

ABOUT:

⇆ We Middleware Inc, are well established product ands service organization specializing Oracle Middleware, Mulesoft, IBM, TIBCO, Webmethods, Java J2EE and SDLC functions like development, quality assurance, implementation and maintenance. We are specialized in cutting edge technologies like Cloud Automation, Cloud Migrations and Mobile Integrations. To cater to the need of our customers requirements and satisfaction, we assist our customers with the inception of the project, right up to production support.

Mi is well-established in the middleware and software integration industry. We have delivered products and services to businesses, small and large, globally since 2007. We strive to be a leader in the global IT services industry, working with a wide range of middleware, alongside providing software integration and package application services.

Products

Solutions

Consulting and Augmentation

About Middlewareinc

At Mi we match middleware to the client's unique needs and requirements. Via our portfolio of middleware solutions we can integrate a wide combination of platforms. Most importantly, it's all backed by our consultancy, managed services, and passionate support.

We are proud of our pre-packaged software solutions that help make your integration journey as smooth as possible.

PRODUCT:

Mi offers 3 automation products, specifically designed by our middleware experts to improve your integration experience.

Mi360: Enterprise Cloud automation and migration product

Mi20: Middleware implementation tool

Mi10: Agentless AI based SIEM for cloud and beyond.

Mi360 is designed for cloud implementations. It accelerates the migration of existing software, systems and data to the cloud by up to 30%. Mi360 helps you to evaluate, determine and plan the best technology deployment for your business needs.

Mi10 keeps your middleware environment up and running without any unplanned outages. It offers a single console for monitoring your physical, virtual and cloud infrastructure. Mi10 ensures high uptime and peak performance of your cloud resources.

Mi20 is an SaaS based product providing support for cloud based middleware platforms and applications. It offers a range of customizable modules, so you can build your middleware layer in the shortest possible time, at the lowest cost.

Why Our Product ?

⇆ What does Mi do for You?
- Cloud Implementation products- accelerates cloud migration.
- Mobile Products- accelerate your mobile applications development Infra products.
- Cloud SaaS products- support your business anywhere.

⇆ Why our Product?
- Build for 100% unique to the specific purpose. Not a one size fit all.
- Provides out of box modules, ready to implement.
- Easy to configure and customize to fit your need.

⇆ Who is it for?
- New and existing cloud implementation Team.
- Mobile device users, laptop, smartphones, tablets (ipads), etc..
- Middleware and non middleware implementation team.
- Leadership, Project management and engineering team.

www. middlewareinc.com

www. middlewareinc.com

Middleware Inc

SERVICES

Managed Services:

Mi Managed Services let you exploit the power of middleware. You can meet your strategic business goals without the challenges, expense, and time of managing your middleware yourself. And by tapping into our expertise, you get more from your middleware.

For your IT assets, we provide a range of managed services which can be bundled into a bespoke package.

- ✍ · Systems monitoring and uptime management
- ✍ · Performance management and fault management
- ✍ · Resource management and patch management
- ✍ · Backup and recovery management
- ✍ · Security management and space management
- ✍ · Technical support management and on request activities
- ✍ · Documents and reports
- ✍ · Unlimited service desk
- ✍ · Unlimited help desk
- ✍ · Backup monitoring
- ✍ · Computer maintenance
- ✍ · Bandwidth monitoring
- ✍ · Server maintenance
- ✍ · Vendor management
- ✍ · Product purchasing assistance
- ✍ · Consulting and project planning
- ✍ · Operating system management for customer-owned and infrastructure as a service (IaaS) servers
- ✍ · Active directory (AD) management
- ✍ · Configuration and customization services
- ✍ · Routine database administration and maintenance
- ✍ · Database integrity checking, monitoring, tuning and backups
- ✍ · Server updates, patches and backups
- ✍ · Upgrades as new, stable releases become available
- ✍ · Full server backups and restores

Professional Services

With innovation moving at a rapid pace, and technology changing constantly, our consultants are here to help you improve your infrastructure through middleware and systems integration. We listen to your ambitions, and challenges, immerse ourselves in your current architecture, and offer solutions that will be reliable, effective, and simple to administer.

Systems Integration

Mi offers a range of services to support your system integration projects including:

- ✍ Custom Implementation
- ✍ 24/7 Production Support

Cloud and Mobile

IT integration is about more than legacy systems. Businesses now need to work in the cloud and deliver mobile solutions. Mi can help you make this crucial transition cost effectively and efficiently.

Development and Customizations

Need help getting the most out of your middleware? As specialists in middleware, we can design and develop a bespoke solution suited to your businesses individual needs, or customize your existing implementation.

Service Product sizing and pricing

Support for Multiple Server Infrastructures

Based on intended customer use, availability, compliance and recovery requirements, Mi will recommend setting-up your application server infrastructure as either a standalone or clustered staged either on prime ,cloud or hybrid. Mi may also suggest adding-on a passive disaster recover (DR) system as an upgrade to enhance redundancy.

- Standalone Server Infrastructure - A single, independent server, often used when high availability and redundancy is not required, such as in support of low risk, non-production apps. This infrastructure has a single point of failure and the longest potential recovery time. Adding-on a passive DR system provides a minimal level of redundancy.
- Clustered Server Infrastructure - At least two, physically separate servers act either in an active/active or active/passive scenario in this highly available environment, which supports enhanced load sharing and a fast potential recovery time. Adding a standalone, passive DR system enables the highest availability possible and helps support a nearly instant recovery.

Three Versatile Service Packages

For both standalone and clustered server infrastructures, Mi offers three Application Server Management package options: Basic, Classic and Premium. Highlights of these packages include:
- Basic - Best for customers with small user bases who require minimal support delivered Monday through Friday during business hours.
- Classic - Best for customers with mid-size user bases who require 24-hour support delivered Monday through Friday. Provides support for more incidents per month than the Basic package, infrastructure management and advanced monitoring. Also, the lowest package in which support for vendor applications is included.
- Premium - Best for customers with large user bases who require 24x7 support. Provides supports for unlimited incidents, enhanced infrastructure management, advanced monitoring and web analytics. Also, provides a yearly DR test, release upgrade support and performance tuning, alongside case-by-case problem management.

Middleware Inc

SERVICES

Mi HMS (Hosting and Managed Middleware Services)

A service designed for 24/7 support for Integration layers, ERP and business intelligence.

Mi HMS includes:

- Application Hosting
- Co-Lo Hosting
- Application Management Services (AMS)
- MI360 Methodology
- Metrics/Monitoring
- Oracle Application Upgrade Lab
- Governance
- Transition Management
- Maturity Health Assessments

Mi MMS (Middleware Managed Services)

Operating System (OS) and Database Management Services

We provide infrastructure and application environment planning, administration and monitoring service for middleware and beyond.

- ✍Operation management
- ✍Health check
- ✍Upgrading migration
- ✍Performance optimization
- ✍Performance management
- ✍Troubleshooting
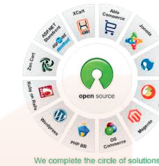- ✍Installation & configuration.

Professional Services

Our services are guaranteed in providing our clients organization with the greatest return on their staffing investment. We help with fulfilling need of candidates to fill direct hire, temporary staff and contract-to-perm placements. Hire Quickly and Keep Your Project on Track. Get qualified candidates that have the exact skills and experience you are looking for Stop wasting time sifting through endless resumes and interviewing unqualified people Avoid project delays get a superstar on your project quickly for Hard to Fill Positions.

- Our Out box proven Expert Hiring Process.
- We develop a job description that attracts quality candidates.
- We have own database of great candidates with skills, experience and attitude.
- We find the cream of the crop, industry leaders.
- We initiate an email marketing campaign.
- We post your job on over 20 job boards.
- We leverage LinkedIn.

- ✍ Liason with Oracle Global Support
- ✍ Change/release management
- ✍ Monitoring of middleware processes, SOA interfaces, BPM/BPEL processes etc
- ✍ Server Updates, Patches and Backups

Technologies we support

- ✍ Oracle Fusion Middleware
- ✍ WebLogic
- ✍ BPM
- ✍ BPEL
- ✍ SOA,Websphere, WebSphere Portal, Tomcat, Jboss and Weblogic. Select legacy

Oracle Application Server (OAS) Version (9i,10g,11g)
Oracle WebLogic Server (Version 8,9,10)
Oracle Identity Management 11g
Oracle Fusion Middleware 11g | Oracle SOA Suite (Development and Admin)
IBM WebSphere Application Server (IBM WAS V 5.x,6.x,7.x)
IBM WebSphere MQ (IBM WMQ) Version (V5,V6 & V7)

Mi OMS (Open Source Managed service)

Mi OMS is an End to End implementation and support service for a variety of Open Source products including: Mule, Camel and OpenDJ.

Mi OMS includes:

- · Analysis of the security, operational and legal risk associated with Open Source products
- · Essential information regarding software assets, compliance and governance processes
- · Software audits to support M&A technical due diligence
- · Reviews of internal code
- · Code quality audits

We provide end to end implementation and support for open source products like Mule, Camel , OpenDJ , Open Am and other major community products. Our services include
Evaluation Report- Cost , Security Analysis of Vendor vs Open source product.

The Evolution service provides a quick and thorough analysis of the security, operational and legal risk associated with open source software known to be in use within your organization or the new product you are evaluating.

Provides management with essential information regarding software assets, compliance and governance processes. Our services include software audits to support M&A technical due diligence and to review internal code. Mi offers audits to find and identify open source software, as well as code quality audits to uncover issues in code or code construction that can lead to quality issues.

Pre-Build QuickStart Services Accelerate Open Source Development, Infra build and support with our pre-build products.

Pre-packaged software and service offerings that get you up and running fast.

Implementation Services Seamless On-Prime and Cloud Deployment Solutions

We do Customized offerings that help you implement opens source governance, compliance and automation processes quickly and easily.

Training & Certification Education Helping You Maximize The Value of Open Source
Helping you increase productivity and innovation by ensuring your teams understand how to maximize the value of open source products.

Open Source Security
Our security and infrastructure experts will implement security features to ensure the secure use of open source by providing ongoing visibility into vulnerable areas. The security hawks will provide 24/7/365 support with highest possible SLAs.

Open Source Support
Available through our partners, this service offers our customers a support plan of one business day with no need to purchase a set number of hours. With this plan, you'll have access to experts when you need them.

Open source Enterprise Technologies we support

Middleware Inc

MI MSM (Managed Services for Mobile)

Mobile Applications Need Constant Support and Upgrades Mobile world is changing faster than we can imagine. There is a frequent release of new OS or new devices, this demands a great amount of effort from an enterprise IT team to keep up with the upgrades of hardware and software. We middleware inc has done good amount of work on mobile development, support and cloud implementations.

We can be a great value added partners in your mobile strategy, weather you are newly going to mobile or you have existing mobile apps supporting your business and customers.

Mobile Infra services

✍ Challenges in Mobile Optimization
   New App Certification
✍ OS Security Patches
✍ New Devices / Approved
✍ Device End of Life
✍ Mobile OS Upgrade
✍ Configuration / Policy Changes
✍ Network / Infrastructure Changes
✍ Security Testing
✍ for No Harm to
✍ Network / Enterprise Data

Mobile Application Services

Functional

✍ Validation of Functionality
✍ Smoke / Regressions Testing
✍ Off line access testing
✍ Negative Testing

Non Functional

✍ Network Strength/Outage/Recovery
✍ Different NW Types
✍ Peripheral Testing

Interrupt

✍ Voice / SMS interrupts
✍ Notifications
✍ Battery /Cable Removal

Memory Leak

✍ Memory Usage
✍ Memory Leaks
✍ Garbage Collection

App Performance

✍ CPU Usage testing
✍ Network Usage
✍ Page Render time or activity Render time

Usability

• User Experience
• Competitive Analysis
• Expert Review

Installation

• New App Install
• Uninstall and Reinstall
• Upgrade testing

Vulnerability Testing

• OWASP Vulnerabilities
• Dynamic Testing
• Static Code Analysis
• Data Encryption

Language

• Validation for Locales
• Images and Text
• Currencies, time zones etc.
• Context

Security

• Security Auditing
• Vulnerability – Scanning
• Security Scanning
• Penetrating Testing

Memory

✍ Review of cache
✍ Data storage mechanism

Device support services

✍ iOS (iphone,ipad,ipod) Iphone/Ipad/Ipod freezing Issues
✍ Iphone/Ipad/Ipod touch screen not responding
✍ Iphone/Ipad/Ipod Restore
✍ Iphone/Ipad/Ipod iOS updates and upgrade issues
✍ itunes sync Issues
✍ Iphone/Ipad/Ipod Email configuration
✍ Apple ID Issues
✍ iCloud Issues
✍ File Transfer
✍ Android   Android OS Flash
✍ Android OS Re-Installation
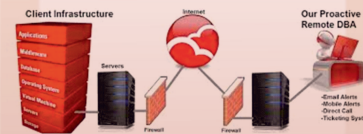✍ Android OS update and upgrade Issues

MI Managed Oracle Services

Our expert level Operations, Support, Maintenance, Business Continuity, and Sustainable of enterprise systems that enables organizations to outsource tactical operations to the Mi.

Our Services

✍ Installation & configuration
✍ Application & forms-reports deployment
✍ Migration from development to production
✍ Performance tuning
✍ Implementation of back-up & recovery plan
✍ Upgrades
✍ Troubleshooting

Products and technologies we manage, monitor, and maintain:

✍ Oracle Database
✍
✍ Fusion Middleware (SOA Suite, Web Center, Identity Management)
✍ J boss Application Servers
✍ Apache Web Servers
✍ Oracle E-business Suite
✍ My SQL server database
✍ BPM
✍ BPEL
✍ SOA
✍ Oracle Application Server (OAS) Version (9i,10g,11g)
✍ Oracle WebLogic Server (Version 8,9,10)
✍ Oracle Identity Management 11g
✍ Oracle Fusion Middleware 11g | Oracle SOA Suite (Development and Admin)

Mi IMS (IT&O Managed services)

Managed Services & ITO

For your IT assets we provide managed services which can be bundled as one or many of the following services we offer.

- Systems monitoring and Uptime management

- Performance management and Fault management

- Resource management and Patch management

- Backup and Recovery management

- Security management and Space management

- Technical Support management and On Request activities

- Documents and Reports

- Unlimited Service Desk

- Backup Monitoring

- Computer Maintenance

- Bandwidth Monitoring

- Server Maintenance

- Vendor Management

- Product Purchasing Assistance

- Consulting and Project Planning

- Operating system management for customer-owned and Infrastructure as a Service (IaaS) servers

- Active Directory (AD) management

- Configuration and customization services

- Routine database administration and maintenance

- Database integrity checking, monitoring, tuning and backupstuning and backups

Middleware Inc
Integration experts

Benefits of our services

✍ Competitive solutions using a nearshore approach
✍ Experience on all major platforms and technologies
✍ Strong competence to design, implement and support solutions.

Server Updates, Patches and Backups

Mi will regularly schedule upgrades as new, stable releases become available, wee also provides full server backups and restores.

MI IT Help Desk

Middlewareinc's shared inbox enables the support team to collaborate and resolve issues without getting in each other's way. Every request sent to support email becomes a ticket in your helpdesk.
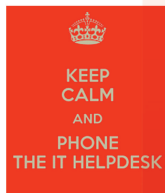
KEEP CALM AND PHONE THE IT HELPDESK

You can easily categorize and prioritize tickets and assign them to the right people in the team.And you don't have to worry about multiple agents responding to the same ticket anymore because everyone on the team can see who is working on what ticket and its status.

HELP DESK

Services

Service Level Agreements

Set, manage, and meet customer expectations by setting up service level agreements (SLAs) for support. With our tool, you can define ticket priorities and requirements for resolution times so our agents know exactly which issues to address first and how quickly the customer expects a response. Every ticket in our ticketing system follows your SLA policy and the 'due by' time is driven by their priority. And when a ticket becomes overdue, our helpdesk will make sure that the agent is notified of it.

You can also define your own business hours so that your customers know when to expect support, and your SLAs know when you're off. So, no matter how crowded your support need is, critical customer requests won't get lost.

Our Services

✍ Incident Management—Tier 0 to Tier 1
✍ Problem Management
✍ Call Management
✍ Knowledge Management
✍ Service Requests
✍ Workflow Support System
✍ Reporting

Technolgies we support

We provide IT support for all these products and more..

✍ Windows Slow Performance
✍ Email Client configuration and troubleshooting
✍ Internet Connectivity (Wired and Wireless)
✍ Network setup and Troubleshooting
✍ Virus Issues
✍ Driver Issues
✍ Operating System Issues
✍ Operating System Re-installation
✍ File Transfer
✍ Printer, Scanner, DVR and imaging devices setup and troubleshooting (Network and stand alone)
✍ Third Party Software Issues*
✍ Browser Issues
✍ Macintosh Gray Screen Issues
✍ Slow Performance
✍ Mac Mail Configuration and Troubleshooting
✍ Internet Connectivity (Wired and Wireless)
✍ Network setup and Troubleshooting
✍ Virus Issues
✍ Mac OSX Installation
✍ Mac OSX Upgrade
✍ File Transfer
✍ Mac System Utilities (Diction and speech and additional utilities assistance)
✍ Printer, Scanner, DVR and imaging devices setup and troubleshooting (Network and stand alone)
✍ Browser Issues
✍ Application Issues
✍ Google Sync Issues
✍ Email configuration
✍ All Kinds of DSL, ADSL and Cable Modem Router setup
✍ CCTV camera setup and assistance
✍ Cloud Computing backup and restore
✍ And So on…

Mi SIS (System Integration Services)

System integration is required to build and link diverse systems for various organizational functions, often to interface large legacy systems on mainframes with more recent desktop computing environments.

Pre-Built Solutions:

✍ Middleware On Cloud Package
✍ Open Source SSO Module
✍ Open Source Integration Module
✍ Middleware Disaster Recovery Tool
✍ Backup And Recovery Module
✍ Oracle SSO Package
✍ Tuning and Capacity Planing Module.

Services:

✍ Custom Implementation
✍ 24/7/365 Production Support
✍ All kinds of Middleware Work

Mi Pre-Builts

Being in the IT industry for more two decades , we have learned and build many smart solutions which are sure to save you huge amount of money and effort. Why build a same applications when its cheaper to buy?

All these products are easily customizable to your need.

✍ Moving On Cloud Package

✍ Open Source SSO Solution

✍ Disaster Recovery

✍ Backup And Recovery

✍ Tuning and Capacity Planing

✍ Cloud and on-prime security

✍ Automation for cloud

PRODUCTS

Mi10   Mi20   Mi360

PRODUCTS

Mi360 - cloud implementation tool

Mi20 - on prime implementation tool

Mi10 - devsops –release-noc tool for both cloud and on prime

General overview of all our product:

– What Does Mi products Do For You?

✍ Provides a handy tool kit for faster development and product support.
✍ Helps with every IT professionals to ease their daily tasks likeFile management, storage, searching, documentation, browsing, research, reading and security management, pwd management, prod support.

– Why Our Product?

• Built for 100% IT professional work needs.
• Provides "Out of the Box" modules ready to use for IT pros. Devops, pwd manager,know how db- list as sop.

– Who Is It For?

✍ IT Leadership team –leads, managers and directors.
✍ IT support and development engineer

Details of MI360:

Enterprise automation products:

Go cloud migration tool (MI360 , saves 30% on cloud migration)

Our product walks you thru simple proven easy steps to understand your cloud migration or new implementations needs and help you evaluate, determine and plan the best technology deployment to meet your business needs. As an independent provider, our team closely works with your organization's IT people to help develop a comprehensive cloud strategy that fits the best with your IT infrastructure and business environment. With our expertise in various categories of products and solutions, we can help you determine the best cloud technology and strategy based on an evaluation of your organization need, future growth projections, performance expectations, cost and budgetary criteria.

We have pre-build solutions which can be customized to any extend to help you with cloud migration and deployment shortening the implementation time and cost. Along with our automation and cloud maintenance services , we have you covered for seamless and success go cloud projects .Once the cloud implementation is complete, our team smoothly takes over and provides post implementation 24 x 7 x 365 dedicated support service.

Benefits of Mi360:

- ✍ Staged road map
- ✍ Specialized-skills & simplified process
- ✍ Freedom of cloud customization
- ✍ Cost-saving solution-package
- ✍ Accelerate application deployment
- ✍ Provision a new environment in the time it takes to get a cup of coffee
- ✍ Dynamically manage workloads to meet fluctuating business demands
- ✍ Control public and private cloud resources through a single, unified system
- ✍ Supports Operations Management to support both legacy and new cloud services.
- ✍ Reduce costs, improve efficiency, and enable scaling.
- ✍ Reclaim thousands of hours of Level-2 and Level-3 productivity by using MI-360.
- ✍ 24x7x365 dedicated support service.

Details of Mi20: on prime implementation tool, w prebuild solutions

More on Mi20:

This product has various modules which can be customized easily to build your middleware layer with shortest possible time at lowest cost. How easy it will be to build a home if you have pre-built bedroom,kitchen and living room which can be customized to our need. Customers that need resilient infrastructure and the ability to scale up to large databases with many users will gain the most benefit from this product.

With our Managed Services (CMS), we build and manage your infrastructure including OS management, patching, backup, security, compliance with SLA's at the VM level.

This SaaS based product provides support for on prime and cloud based middleware platform and applications.

Here's a list of middleware vendors and products this product support:

- ✍ IBM WebSphere MQ
- ✍ MS Office SharePoint
- ✍ Oracle WebLogic Integration Server

Pre-Built Solutions:

- ✍ Middleware On Cloud Package
- ✍ Open Source SSO Module
- ✍ Open Source Integration Module
- ✍ Middleware Disaster Recover Tool
- ✍ Backup And Recovery Module
- ✍ Oracle SSO Package
- ✍ Tuning

Details of Mi10:

devsops –release-noc tool for both cloud and on prime for middleware and beyond

More on Mi10: - agentless AI based SIEM for cloud and beyond.

This tool helps middleware environment to be up and running without any un planned outage. This tools works for both cloun and on-prime implementations. This tool can be defined as hybrid of many popular noc and devops support products but customized to middleware environment. You can find noc and devops features you normally find in products liks apica webperformance tool, appdynamics, solar winds,appdynamics, loggly, splunk, trextel tailored to middlware environment.
  This product can also be used for non middleware environment with little customization.This is build with open source elk solutions, used heavy logging and mining features of elasticsearch and logstash.

Mi10 allows to monitor any kind of business transactions, server health, software health from on single application, you can configure to get alerts and emails sent to your mobile devices on a specific sla rules. This applications goes one step ahead and provides place holder to map the solutions to issues. Artifical intelligences algorithem built into this applications. It automatically scans solutions from the web and its own repository for the problem you have in your system,presents you solution for the isues, it can also execute a predefined steps for you when you have certain know issues and you know what to do.

Mi10 Middleware/portal monitoring feature monitors the health and availability of various middleware components and enterprise messaging systems. It enables IT Operations teams troubleshoot issues quickly and eliminate performance bottlenecks.With the help of comprehensive performance metrics and powerful reports, middleware administrators can ensure their complex and critical middleware components are performing at optimum levels.

MI10 provides unmatched visibility into your mission critical IT assets, which can be servers, applications, web sites, databases, software products and network. MI10 provides reports and alerts enriched with powerful, user-centric metrics.

Product Benefits:

- ✍ A single console for monitoring your physical, virtual and cloud infrastructure.
- ✍ Monitor applications hosted in the clou as well as inside your corporate data center.
- ✍ Ensure high uptime and peak performance of your Amazon cloud resources.

- ✍ Gain insight into the performance of your cloud computing environment; troubleshoot and resolve problems before end users are affected.
- ✍ Plan capacity and make educated decisions about allocating cloud resources.
- ✍ Agentless monitoring solution that is easy to set up and manage.

Product features:

- ✍ 24/7 Synthetic Performance Monitoring simulates customer interactions and user flows
- ✍ Real Browser Monitoring: Chrome, Firefox, IE
- ✍ Full iOS & Android Support
- ✍ 200+ global monitoring locations
- ✍ Flexible delivery models: SaaS and On-Prem
- ✍ Save custom solutions for recurring situations
- ✍ Export and share common resolutions with your team members

Contact-Us: